

A large, dark blue 'AIM' logo is centered on the page. The background of the slide is a collage of various postage stamps. Visible stamps include one with the Statue of Liberty, one with an American flag, one with a ship, one with a colorful star, and one with fireworks. There are also colorful circles and the word 'celebrate' scattered across the background.

NATIONAL VIRTUAL MEETING

OPENING REMARKS

DAVE WILLIAMS

POSTMASTER GENERAL REMARKS

MEGAN J BRENNAN

KEYNOTE ADDRESS

ERICA SWITZER

PANEL DISCUSSION

DAVE WILLIAMS

BREAK – SIGN IN TO YOUR AREA SESSION

The background features a collage of various postage stamps. Visible stamps include a 2019 stamp with the Statue of Liberty, a 2019 stamp with the American flag, a 2019 stamp with a large stylized star, a 2014 stamp with fireworks, and a 2014 stamp with a colorful abstract design. There are also stamps with the text 'FOREVER / USA' and 'USA Forever'.

OPENING REMARKS

Dave Williams

USPS Chief Operating Officer & Executive Vice President

Introducing the National AIM Co-Chairs



Kim Waltz
National Industry Co-Chair

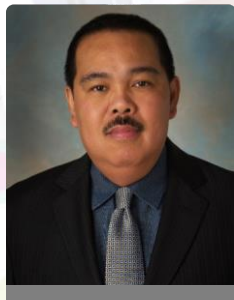


Mike McInturf
National Postal Co-Chair

Area Vice Presidents



Greg Graves
Western Area



Larry Munoz
Pacific Area



Shaun Mossman
Southern Area



Sal Vacca
Great Lakes Area (Acting)



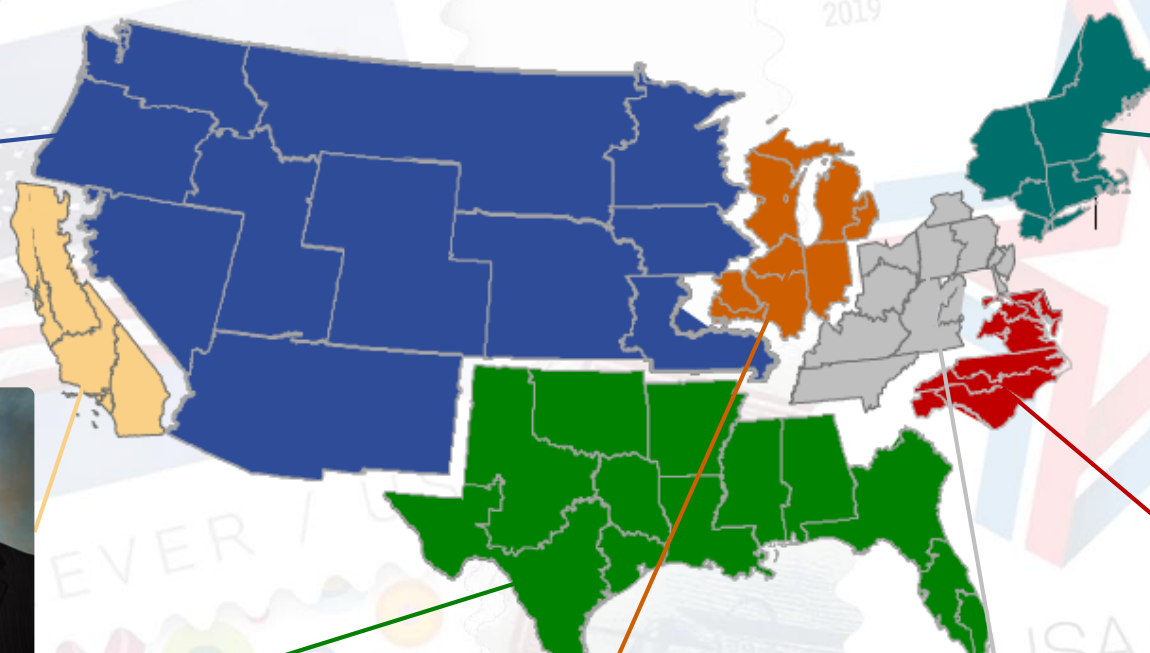
Angela Curtis
Eastern Area (Acting)



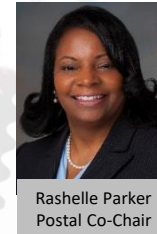
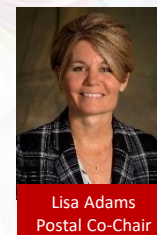
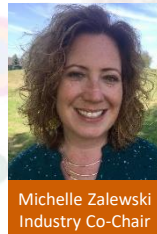
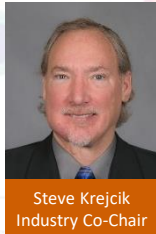
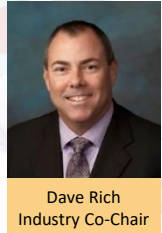
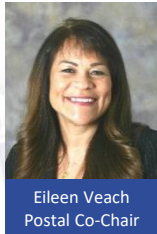
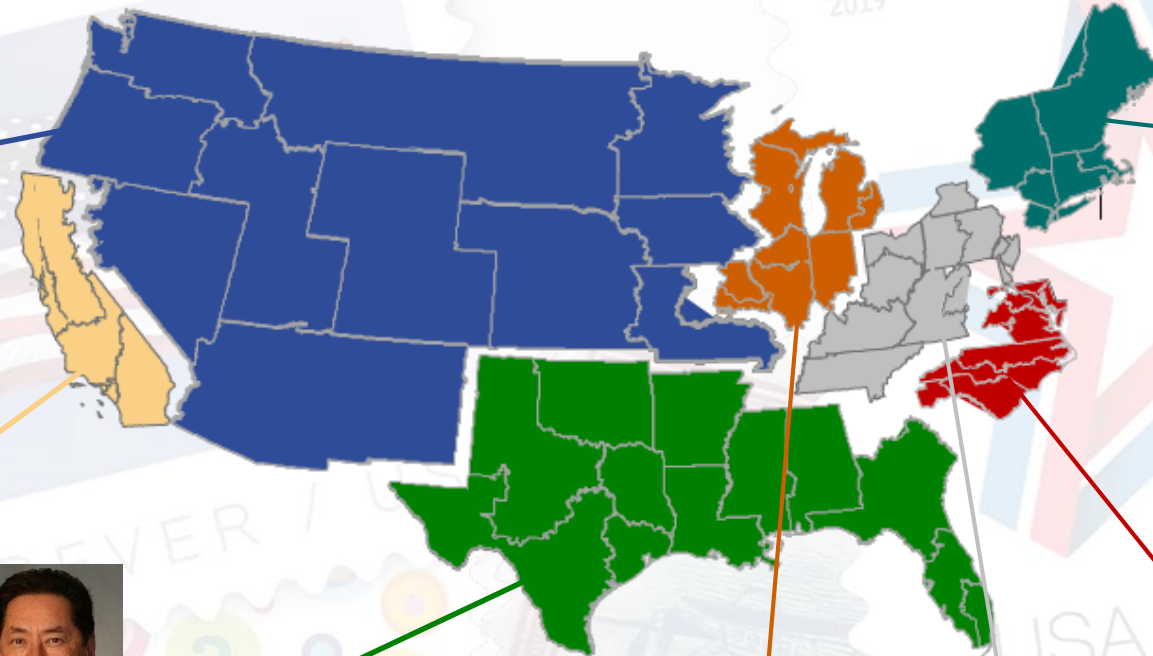
Eric Chavez
Northeast Area



Linda Malone
Capital Metro Area



AIMA Co-Chairs



A special thanks to the following Industry Co-Chairs for their past contributions



Ted Freeman

Former Industry Co-Chair
Northeast



David Gorham

Former Industry Co-Chair
Southern



Anita Pursley

Former Industry Co-Chair
Capital Metro

POSTMASTER GENERAL REMARKS

Megan J Brennan

Postmaster General and Chief Executive Officer



Erica Switzer

Vice President, DirectMail2.0

- Worked in Direct Marketing for over 16 years
- Speaker at National Postal Forum, Print/Graph Expo, MarketEdge, Mailcom, PostalVision2020, USPS OIG Forum, National PCC, Local PCC, Printerverse, FSAE, Girls Who Print Panelist and more...
- Mother of 4 – oldest (*step son*) 16 youngest (*daughter*) is 18 months
- I am also a small business owner



Panel Discussion

Engage with our industry partners to continuously improve the consistency, reliability and predictability of our service performance



Facilitator

Dave Williams

*Chief Operating Officer
and
Executive Vice President*



Kristin Seaver

CIO Serving as
COVID-19 Response
Commander



Dr Joshua Colin

Operational Continuity
COVID-19 Response
Command



Larry Munoz

Vice President
Pacific Area
Operations



Dane Coleman

Manager
Operations
Support
Northeast Area



Sal Vacca

Acting Vice
President
Great Lakes Area
Operations

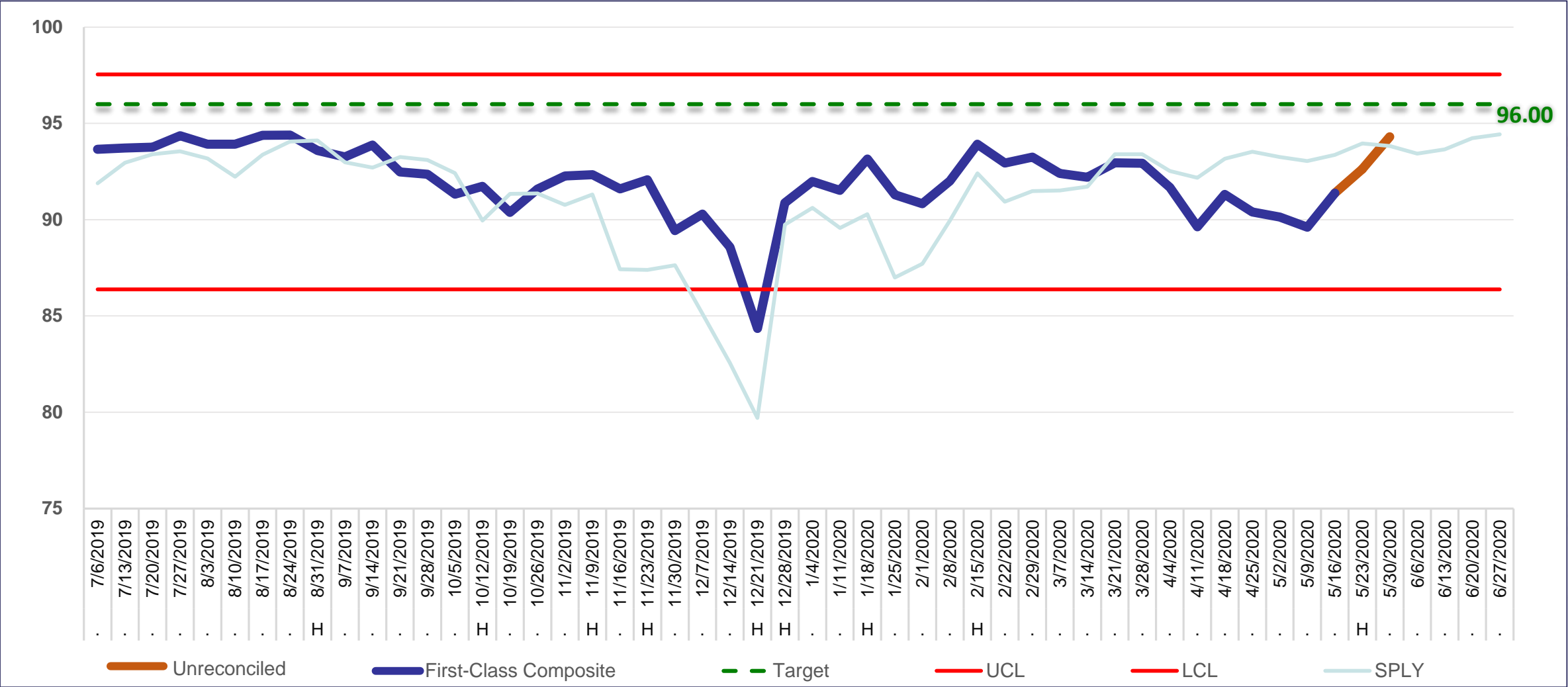


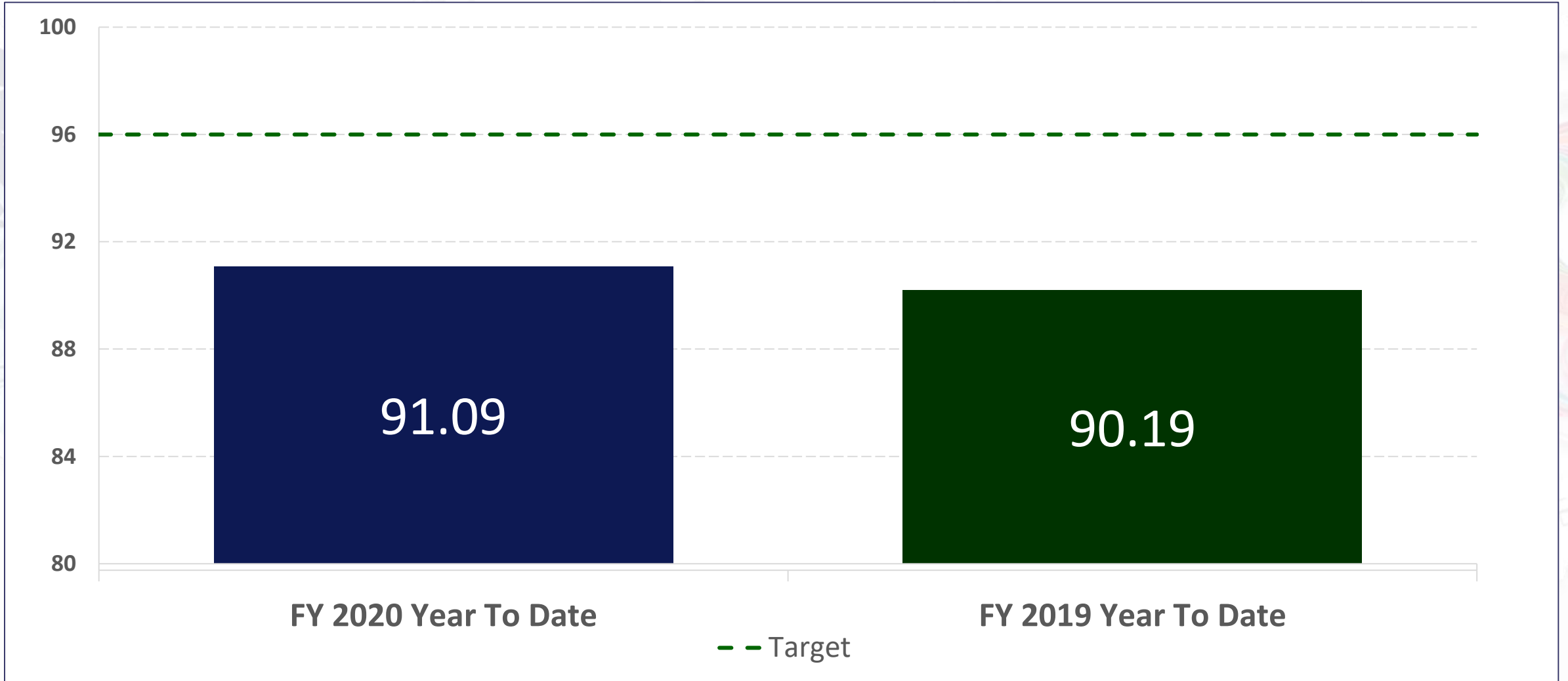
Robert Cintron

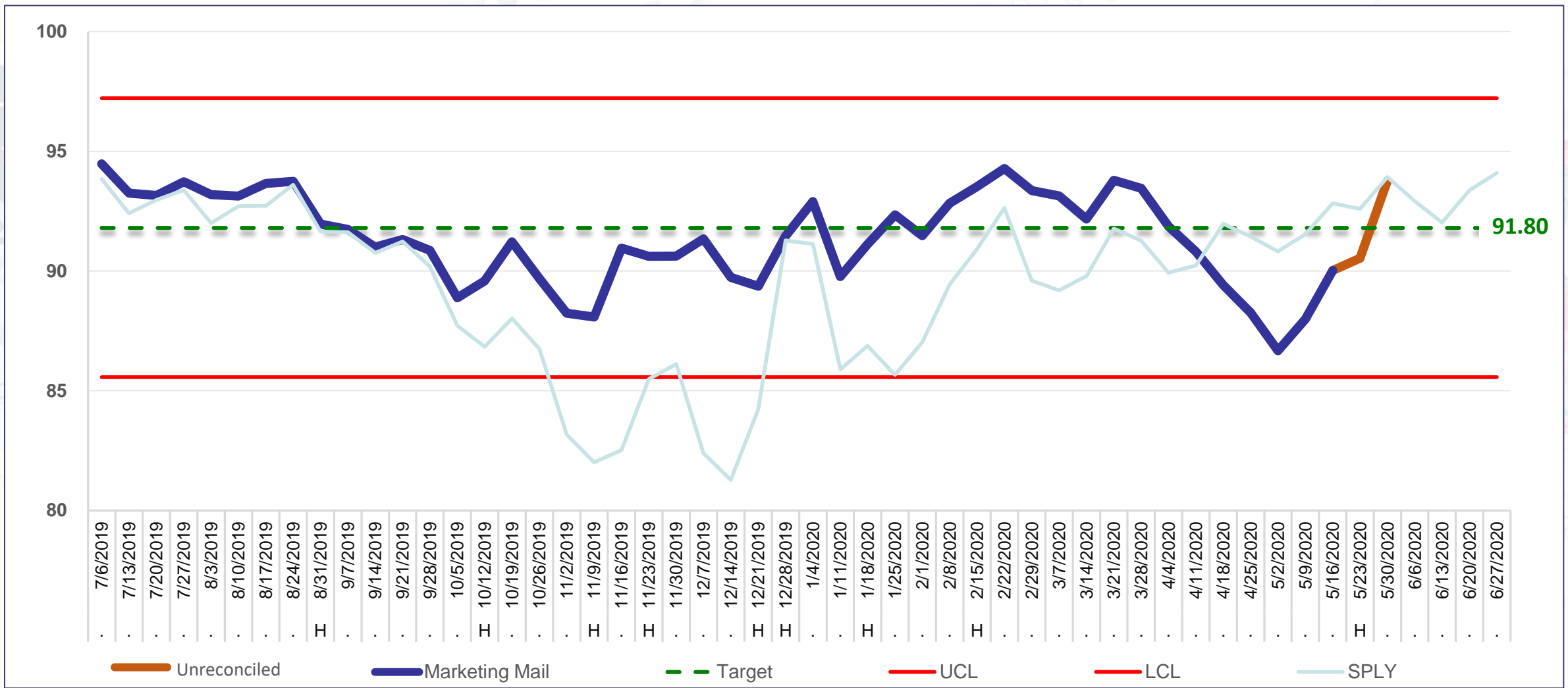
Vice President
Logistics

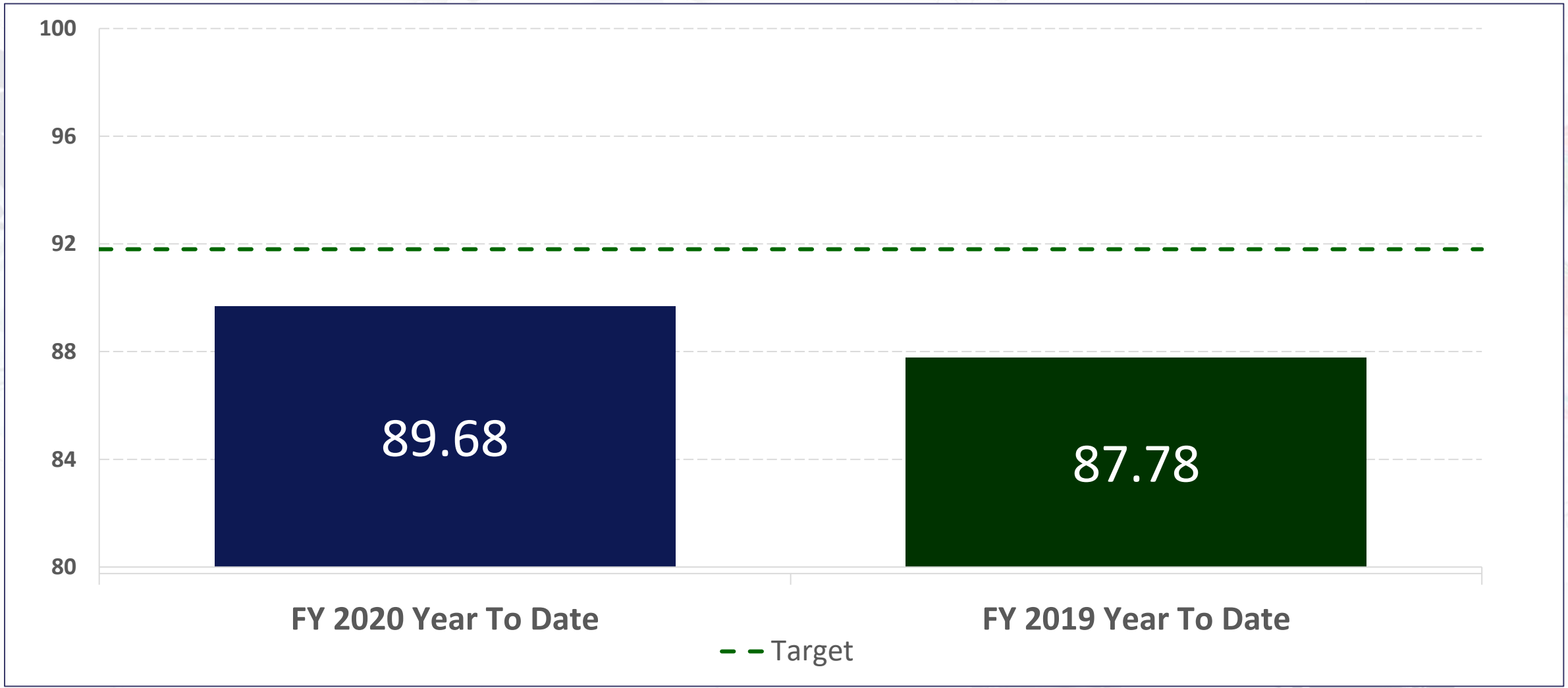


First-Class Letters / Flats Composite

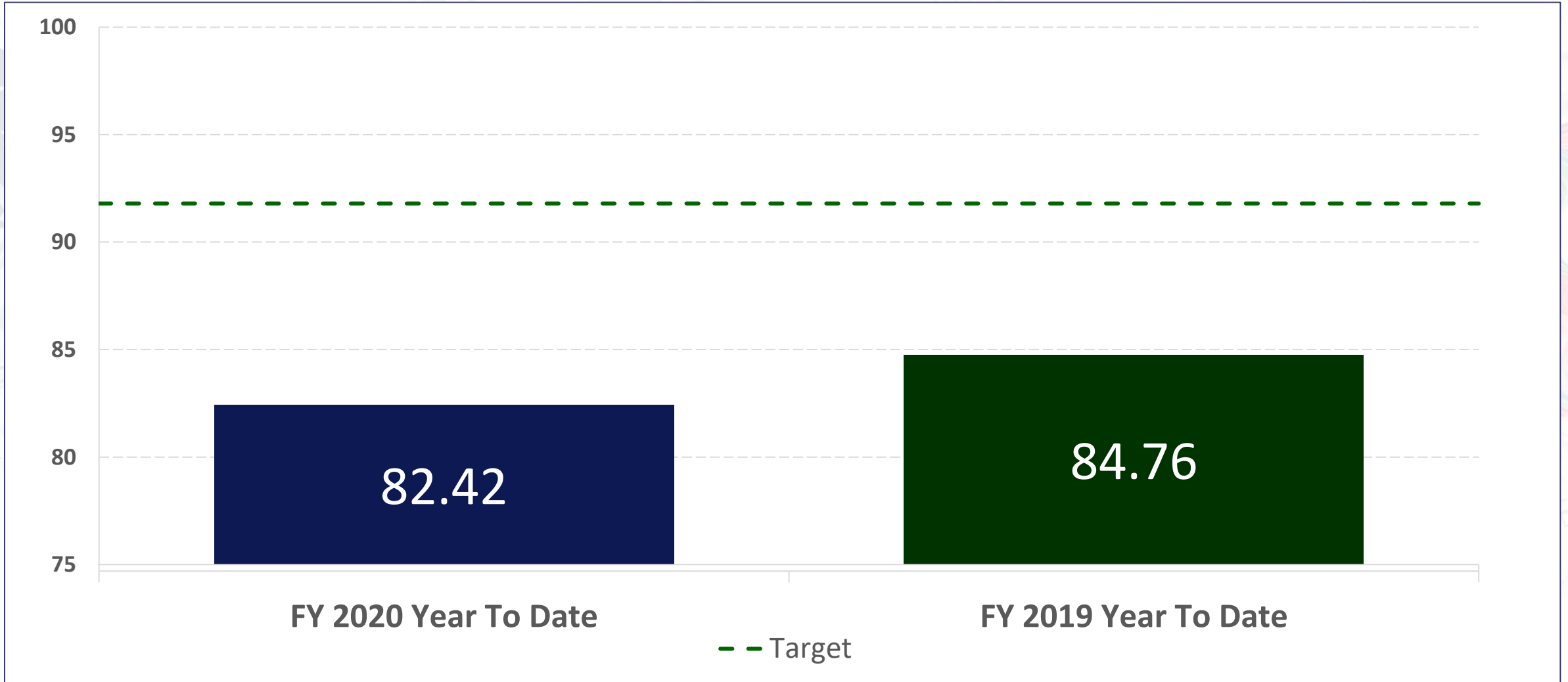












THE HARRIS POLL ESSENTIAL 100 RANKS the **UNITED STATES POSTAL SERVICE** **#1 in Business Response to the Pandemic** ¹

THE HARRIS POLL: COVID-19 IN THE U.S.

The Harris Poll Essential 100:
Company Reputation Amid Cv19



Resolve

Views company
as part of the
solution

Integrity

Views on the
organization's
trust and
competency

Responsiveness

Views on the
company's
actions so far;
it's agility
and 'grit'

Permanence

Views on the
company's
perceived
strength and
expectations of its
future relevance



THANK YOU FOR THE THANK-YOU'S



Coronavirus Disease 2019 (COVID-19)



Employee Resources

Stand-Up Talks	Families First Coronavirus Response Act	Link Articles	Videos
Teleworking: Guidelines and Tips	Playbook – Field and District	Social Distancing Standard Work Instruction	Supplies, Cleaning, Maintenance Guidelines
Essential Service Guidance/Memos	#POSTALPROUD – Thank You's	Photo Gallery	USPS Posters and Signage

The logo for the National Postal Forum (NPF) features the letters 'NPF' in a large, bold, dark blue font. Below it, the words 'NATIONAL POSTAL FORUM' are written in a smaller, dark blue, sans-serif font. The logo is surrounded by several red stars of varying sizes. The background of the slide is a collage of postage stamps, including one with an American flag and another with the word 'FOREVER' and 'USA'.

Save the Dates

National Postal Forum Announces:
NPF Virtual Summer Series
Thursdays 2 - 3 p.m. (EST)
July 23 - Sept. 3, 2020

Featuring USPS and industry
speakers on key postal news,
strategies and updates

Learn more at [NPF.org](https://www.npf.org).



Is this your first **AIM** meeting?

If you would like information for future **AIM** meetings in your Area please send an email with your contact information to:

Capital Metro Area
margaret.floyd@usps.gov

Great Lakes Area
patti.j.tyc@usps.gov

Pacific Area
william.k.pittman@usps.gov

Eastern Area
shari.j.myers@usps.gov

Northeast Area
AIMNortheastArea@usps.gov

Southern Area
SAaim@usps.gov

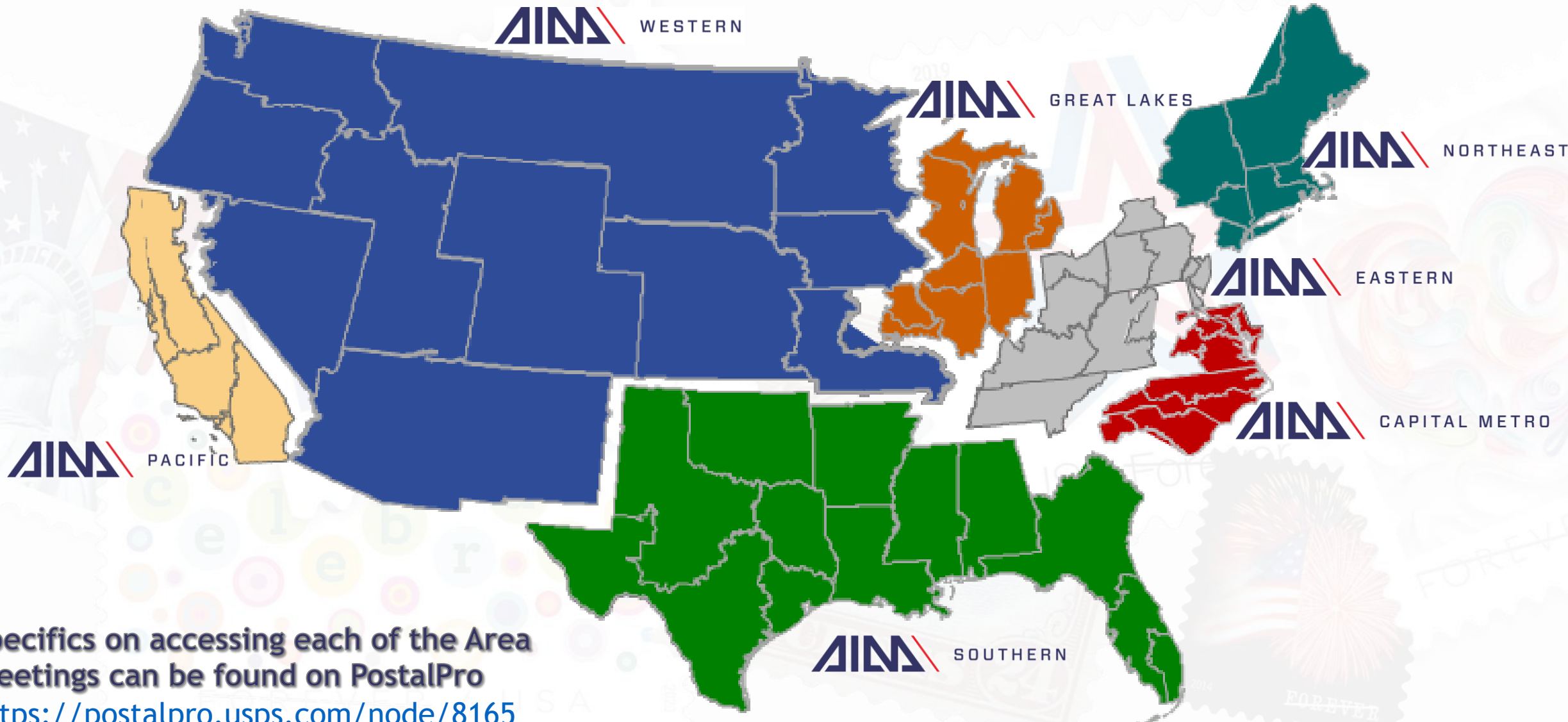
Western Area
debra.s.stoops@usps.gov

All Areas

If you would like information for all seven areas please send your contact information to AIM@usps.gov

The Postal Service will recognize our 2020 Innovation Awards recipients for accomplishments in Mailing and Digital as well as Shipping and eCommerce in the Area Virtual Meetings immediately following our conclusion.





Specifics on accessing each of the Area meetings can be found on PostalPro <https://postalpro.usps.com/node/8165>